**PROJECT LOGO**

**PROJECT NAME**

**Digital needs assessment**

[*Insert brief introduction to the initiative* – e.g: Residents of Tower Hamlets who are [*insert any eligibility criteria* – e.g. digitally excluded] are able to borrow a device from [*organisation*] for up to [*x weeks]* in order to [*insert purpose* – e.g. help improve their digital skills and get the best from the internet]].

To help us better understand your needs and interests please answer the following questions about your current digital experience and abilities.

**Your digital needs**

1. Do you have an internet connection at home? (Y/N)

[signposting opportunity]

1. Do you have mobile phone internet access? (Y/N)

[databank opportunity]

1. Do you have access to any other digital devices? (Y/N)
2. Do you need any personalised adaptations to make the device easier to use? (Y/N)

If yes, please specify.

1. Do you need information to be translated into another language? (Y/N)

If yes, please specify.

1. Do you need ongoing support to learn how to use the device? (Y/N)
2. Do you know someone that can help you to learn to use the device? (Y/N)

[Signposting opportunity]

1. [Are you being referred by social care? [link MOSAIC health records?]]

**Your digital abilities**

1. How would you rate your confidence with the following (10 being the highest)?

* Email
* Internet searching
* Filling out online forms
* Social media
* Messaging and texting
* Video calling
* Browing information about goods and services online
* Shopping and spending money online
* Selling goods online
* Online banking
* Accessing council information and services
* Accessing health information and services
* Using other government information and services
* Job searching and applying
* Accessing online learning and training
* Online safety, security and privacy
* Managing passwords
* Creating documents
* Gaming
* Watching films and video content
* Listening to music
* Online news
* Local news and events
* Other hobbies and interests
* E-books and e-magazines
* Socialising with friends and family
* Exercise
* Finding affordable devices
* Finding affordable data
* Finding digital support

**Your digital interests**

1. How interested are you in learning more about the following (10 being the most)?

* Email
* Internet searching
* Filling out online forms
* Social media
* Messaging and texting
* Video calling
* Browing information about goods and services online
* Shopping and spending money online
* Selling goods online
* Online banking
* Accessing council information and services
* Accessing health information and services
* Using other government information and services
* Job searching and applying
* Accessing online learning and training
* Online safety, security and privacy
* Managing passwords
* Creating documents
* Gaming
* Watching films and video content
* Listening to music
* Online news
* Local news and events
* Other hobbies and interests
* E-books and e-magazines
* Socialising with friends and family
* Exercise
* Finding affordable devices
* Finding affordable data
* Finding digital support

1. How do you think you would benefit from borrowing a device?

[free text]

[Format options: online, email, paper, easy read, phone, in-person, text relay, different languages]

[Next step would be to sign loan agreement and issue device]