



TOWER HAMLETS

LBTH Panels Guide

Panels of Support



Table of contents



Slide 3 - Important considerations (before you refer)

Slide 4 - Channel Panel

Slide 5 - Community MARAC

Slide 6 - Domestic Abuse MARAC

Slide 7 – High Risk Panel (Transitions Panel)

Slide 8 – Hoarding Panel

Slide 9 – Housing Management Panel

Slide 10 – MAPPA Panels

Slide 11– Tower Hamlets Prostitution Panel

Slide 12 - Tower Hamlets Hate Incidents Panel



Important considerations



- Panels *do not* replace statutory safeguarding processes or bespoke professionals' meetings and discussion is usually time limited.
- Safeguarding work, safety planning, risk assessment/management or contact with the police should *not* pause on cases awaiting direction or guidance from any panel.

If you are concerned that someone is in danger, or at imminent risk, you should call emergency services on 999

- To make a Safeguarding referral **for a child**, contact the Tower Hamlets MASH on 020 7364 5006 option 3, Extensions: 5606/5601/5358/7796 or find a referral form [here](#) or by scanning the QR Code below:
- To make a safeguarding referral **for an adult**, contact Tower Hamlets Connect on 0300 303 6070 or find a referral form [here](#) or by scanning the QR code below:

Tower Hamlet's MASH
(Safeguarding Children)



Tower Hamlets Connect
(Safeguarding Adults)



Channel Panel (PREVENT)



Channel

is a safeguarding process which aims to prevent children and adults from being drawn into violent extremism or becoming involved in terrorist related activity. It works with the consent of the vulnerable person or, if appropriate, their parents.

Core members include: Local Authorities; Police; health partners; education professionals and other key interested stakeholders.

The Channel process aims to:

- identify individuals at risk of being drawn into terrorism
- assess the nature and extent of that risk
- develop the most appropriate support plan for the individual concerned.

Referrals:

To discuss a referral please contact the prevent manager: **Simon Smith - Prevent Programme Manager**

- **Tel: 020 7364 4691 Email: Simon.Smith@towerhamlets.gov.uk**
- Further details on Channel and Prevent can be found [here](#).



Community MARAC (CMARAC)



Community MARAC (Multi-Agency Risk Assessment Conference)

seeks to provide a multi-agency safeguarding response designed to support high risk vulnerable victims or perpetrators of Anti-social Behaviour (ASB).

Cases discussed include issues relating to: high risk vulnerable victims experiencing ASB; alleged perpetrators of ASB, mental health issues, drug or alcohol misuse; cuckooing; neighbour complaints, complex needs cases; ASB associated issues impacting on the wider community and prevention of homelessness/supporting to maintain tenancy where possible.

Core Members include: Police, Adult Social Care; Neighbourhood Mental Health Teams; Housing Options/Housing Options Single Team (HOST); TH Anti-Social Behaviour Team; RESET/CGL and ASB Victim Support Advocacy

Referrals: Referrals must be supported by the Community ASB MARAC Referral Form and the ASB Vulnerability Assessment scoring matrix and must be sent to the CMARAC email address:

ASB.Community.MARAC@towerhamlets.gov.uk

(Referrers must attend prepared to present options already tried and to be clear on what support they are requesting from CMARAC)



Domestic Violence MARAC



DV MARAC (Multi Agency Risk Assessment Conference)

aims to review and co-ordinate service provision in high-risk domestic abuse cases. The MARAC will facilitate, monitor and evaluate effective information sharing to enable appropriate actions to be taken to increase safety to individuals at risk of domestic abuse. Domestic abuse can include: coercion/control; emotional/psychological; financial; sexual and physical abuse by a family member or intimate partner.

MARAC meetings are held bi-monthly and are attended by professionals only.

Core members include: Police; Health partners; ELFT, Housing, Childrens' Social Care, Adult Social Care, IDVA Services and Probation

Information and referrals

Access further information on MARAC, MARAC thresholds and how to refer [here](#).

Domestic Abuse Team:

- Tel: 0800 279 5434 (Freephone from landlines only)
- Tel: 020 7364 4986
- **Email:** domestic.violence@towerhamlets.gov.uk



High Risk (and Transitions) Panel



The HRP

considers the following two types of cases:

- Cases where practitioners are concerned about a young person's transition from children's to adult services, especially if there is no clear transition pathway and the young person or others, including their family, could be exposed to risk of harm as they move into adulthood.
- Cases where the risks to an adult are high, challenging and complex and where the identified risks have not been adequately addressed under the Adult Safeguarding procedures.

Core members include: BARTS; ELFT; Housing Options Team; Children's Social Care; Adult Social Care and Police.

Referrals:

- Referring practitioners need to complete the High-Risk Transition Panel Assessment tool and provide a recent assessment/review or summary that clearly identifies the risks and concerns. Operational line managers can assist practitioners to explore whether a referral should be progressed to HRP.
- The HRP takes place remotely on the 2nd Friday of the month between 09:30 – 13:00.
- **High Risk Transition Panel - HighRisk.Panel@towerhamlets.gov.uk.**



Hoarding Panel



Hoarding Panel

seeks to assist all Adult Services Teams in identifying and working with high risk challenging hoarding cases, up to and including clutter rating 7. The panel sits every second Wednesday between 10am -12 noon.

Core members include: Community Mental Health Services (Chair); London Fire Brigade (LFB); Consultant Clinical Psychologist; TH Homes and other social housing providers and the Community Safety Team.

Referrals should be made via Hoarding.Panel@towerhamlets.gov.uk

Referrers must attend prepared to present options already tried. These may include: Clutter rating tools; Mental Capacity Assessments; case conferences; joint home visits and LFB assessments to be completed as part of generic case work prior to referral.



Housing Management Panel



Housing Management Panel

makes decisions on all requests for discretionary additional housing priority. These will be Housing Options Service cases that require discussion around discretionary additional priority for unusual, extenuating or urgent reasons not covered by the general criteria in the Allocations Scheme.

Circumstances may include when additional priority for housing is in the community or public interest. Cases are placed into BAND 1B giving one offer only chance to move to alternative accommodation. A referral to Panel is not appropriate if immediate rehousing is required or moving outside Tower Hamlets area.

Core Panel members: Senior Manager Housing Options Service, Registered Social Landlords and the Community Safety Team.

Referrals: To make a referral please email:

- John.Harkin@towerhamlets.gov.uk copying in charlotte.vincett-labone@towerhamlets.gov.uk



MAPPA 2 and MAPPA 3



Multi- Agency Public Protection Arrangements (MAPPA)

Cases discussed are risk assessed with management plans put in place to ensure the successful management of risks posed by high risk offenders. MAPPA panels are led by Police, Probation Service and the Prison Service.

Core Partners: Children's Social Care; Adult Social Care; Housing Services, Mental Health (ELFT) or Community Learning Disabilities, Health Services, drug services, DWP, Immigration Services, EMS and Youth Offending Teams (YOT).

Cases **specified in Schedule 15 to the Criminal Justice Act 2003** are considered to be MAPPA eligible.

There are 4 MAPPA categories:

- **Category 1** - Subject to sexual offender notification requirements.
- **Category 2** - Violent offender, or other sexual offender.
- **Category 3** - Other dangerous offender.
- **Category 4** - Terrorist or terrorist risk offender.

Referrals should be made by the lead agency by emailing:

- **MAPPA Panel – LondonNPS.TowerHamlets.MAPPA@justice.gov.uk**



Tower Hamlets Prostitution Panel



THPP Panel

is a monthly multi-agency meeting co-ordinated by Door of Hope (DoH) which meets to manage the risk and complex vulnerabilities of women who sell sex in the Borough. The panel seeks to identify and overcome issues of misinformation and other barriers preventing women from accessing and engaging with support services.

Core Partners include: Drug Intervention Programme (DiP); RESET, Housing, Mental Health, Adult Social Care; Street Outreach Response Team (SORT); Police and various Third Sector agencies.

Referrals to THPP should be made via THPP@beyondthestreets.org.uk

The preferred position in accepting referrals is that the woman being referred has consented to the referral and that the professional referring them has been open and transparent in their discussions about what the purpose and process of a referral to the panel would be.

However, we recognise that there are instances where it has not been possible to gain consent and the level of risk is such that it is appropriate to refer under professional judgement. We ask that professionals make this position clear when making referrals.



Tower Hamlets Hate Incidents Panel (HIP)



HIP reviews and coordinates service provisions for hate incidents/crime. HIP facilitates, monitors and evaluates effective information sharing to enable appropriate actions to be taken to support & protect victims, take action against identified perpetrators and prevent further harm. The panel is chaired by the Council in partnership with the Police and meets once every month via MS Teams. Any agency representing a visitor, worker or resident in Tower Hamlets can refer cases to the panel. Anyone over 16 can be referred to the panel.

A hate crime or incident is where the person believes they have been targeted because of their race/ethnicity, religion/belief, gender/gender identity, disability, age, sexuality or any other actual or perceived difference.

Referral Criteria:

- Serious/critical hate crime incidents such as sexual violence, serious violence, multiple victims and perpetrators and any organised hate element.
- Repeat victims - victims who have more than one incident in last 12 months
- Clients with high support needs which are not being met.
- Clients facing barriers to accessing services.
- Cases which raise child protection concerns (aged 16 and over).
- Cases in which existing policies appear not to apply, or where there is no policy guidance in place to meet the identified needs of the client.
- Cases which have potential to cause community unrest.
- Cases where there is a press involvement and interest.
- Vulnerable perpetrators i.e. those with mental health needs.
- All premises related hate incidents/crime cases as there is likely to be more than one victim and repeat incidents

For a referral form or further information, contact: hatecrime@towerhamlets.gov.uk

